



CALICO

2008-09 Annual Report



Thank you

Dear Friends,

This year, CALICO significantly expanded its services for abused children, moving one step closer toward achieving our goal of assuring the long-term safety and health of all abused children in Alameda County. In 2008-09, CALICO's staff conducted a record 677 forensic interviews with young victims (up 8% from last year), improved support to both the children and their caregivers, and facilitated more joint investigations among police officers and child welfare workers.

Most of the children CALICO aided were sexually abused, and many were physically hurt, neglected, exploited as prostitutes or witnessed violence in their home or community. They included:

- Eleven-year-old Vanessa, who after years of therapy, was able to fully describe how she was sexually abused by her best friend's brother for several months when she was five-years old, and continue her healing process.
- Eight-year-old Michael who, although living in squalor and neglected by his drug-abusing father, talked earnestly of his concerns for his three-year-old sister's health, who later tested positive for methamphetamines in her system.
- Twelve-year-old Alexis, who came to CALICO reluctantly after her doctor determined she was pregnant, and left relieved she would not have to see her uncle again after disclosing he had "touched her down there."

By providing a comfortable, safe place to tell what happened, CALICO keeps the individual needs of children like Vanessa, Michael, and Alexis at the forefront of each abuse investigation. Working together, CALICO and our multi-disciplinary partners gather the best information available to determine if a child is safe in his/her home, whether to make an arrest, and what services the family needs to heal.

We are deeply appreciative of all of our friends and supporters whose generous contributions have allowed CALICO to continue to meet the rising demand for our services. Because of your support, we have never turned away a child in need and remain passionately committed to providing the best response services for every abused child. With your help, we will continue our work to make children healthier, families stronger, and communities safer.

Sincerely,



Tara M. Desautels
President, Board of Directors



Victoria Gwiasda
Executive Director

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 Juliana Cottrell, *Child Interview Specialist*
 Victoria Gwiasda, *Executive Director*
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 Valerie Mayweather, *Bookkeeper*
 Bertha Nevárez, *Child Interview Specialist/Program Coordinator*
 Amparo Ozuna, *Child Interview Specialist*
 Belinda Uriarte-Roehl, *Family Resource Specialist*

* new staff in FY09-10

Assistant District Attorney

Karen Meredith

Who We Are

Since 1997, CALICO—the Child Abuse Listening, Interviewing and Coordination Center—has served as a multi-disciplinary hub for police officers, child welfare workers, and prosecutors to respond collaboratively to child abuse allegations, sensitively elicit children’s testimonies, and link children and families with vital therapeutic, medical and legal support services in Alameda County. CALICO’s mission is to provide a supportive environment to interview children and facilitate a collaborative response to child abuse in which the needs of children take precedence. As part of a national movement of child advocacy centers, CALICO ensures that children are not re-victimized by the systems designed to protect them and collects high-quality information to aid professionals in making the best decisions about what a child and family need to stay safe and how to hold offenders accountable.

CALICO improves the quality of life of abused children and families in several important ways:

First, CALICO stops the immediate violence for both the child interviewed and other children to whom the offender has access.

Second, by coordinating the responses of investigative agencies, CALICO reduces further trauma to the child that would result from being part of multiple investigations.

Third, by connecting abused children and their families with community-based support, CALICO starts a child on the road to healing and recovery.

CALICO is an active member of networks designed to expand the use and quality of child advocacy centers across the country and its staff serve in leadership roles in state and national organizations focused on prevention, investigation and victim services:

- CALICO is an accredited member of the National Children’s Alliance, an honor that demonstrates high standards and a proven record of effective investigation and response to suspected cases of child abuse.
- CALICO is a member of the California Network of Child Advocacy Centers, a statewide resource to increase the number and quality of child advocacy centers in California, and CALICO’s on-site Assistant District Attorney serves as the vice chair of the board.
- CALICO’s Executive Director is a board member of Stop It Now!, a national child sexual abuse prevention organization, and serves on the California Statewide Advisory Committee for Sexual Assault Victim Services Programs.



Stop It Now!
Together We Can Prevent the Sexual Abuse of Children

CLIENT DATA FY 08-09

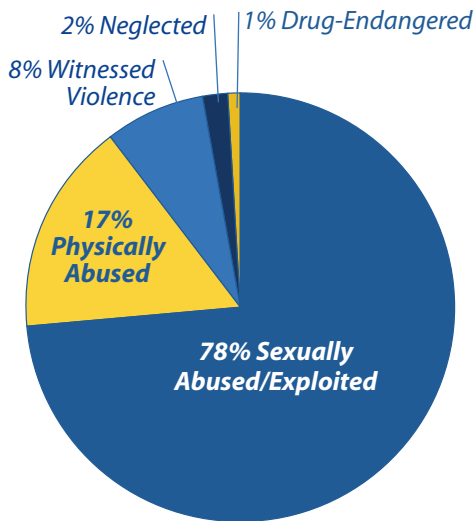
Total Children Served	628	
Female	427	68%
Male	201	32%
Age 2 – 6	217	35%
Age 7 – 12	259	41%
Age 13 – 17	152	24%
Total Developmentally Disabled Adults Served	9	

The standard of care for children who have been sexually or physically abused or for those victims of abuse who have cognitive disabilities has been established through CALICO.

The Alameda County District Attorney’s Office proudly supports CALICO and the incredible difference it makes in the lives of our most precious children.

— Nancy E. O’Malley
District Attorney, Office of the District Attorney
Alameda County

Types of Abuse Reported



Interviews by Jurisdiction



Forensic Interviewing

CALICO's trained team of Child Interview Specialists (CIS) assists criminal and dependency investigators by conducting neutral, fact-finding interviews in a child-friendly setting. Each interview is observed by a multi-disciplinary team (a police officer, child welfare worker and prosecutor) and preserved through audio and video recordings.

Ten-Step Investigative Interview

At CALICO, the CIS team uses a nationally recognized, empirically based "Ten-Step Model" for conducting forensic interviews. The model promotes use of non-leading, open-ended questions to elicit an uninterrupted narrative from the child. The model also provides guidelines for explaining the interview process to children and practice exercises to familiarize children with an unfamiliar way of sharing information. When needed, dolls and drawings are used to clarify vocabulary or details of the abuse.

Extended Forensic Interviews

Extended Forensic Interviewing (EFI) is a new research-based model that is designed for interviewing young children (age 3-6) who are reluctant to disclose mistreatment when other evidence strongly suggests that the child was abused. Interviewers conduct EFIs over a period of three to five weeks, with the first sessions devoted entirely to building rapport, easing into discussions of the alleged abuse in a later sessions.

Child Abuse Has Many Forms

Children are interviewed at CALICO when concerns are raised about sexual and physical abuse, severe neglect, or instances in which they witnessed domestic violence or a homicide. This year, a new countywide protocol was launched that further expands the definition of child abuse to include children who are harmed by the sale or use of illicit drugs in their homes. CALICO now interviews "drug-endangered children" and works with partner agencies to assure each child receives appropriate medical interventions and safe places to live.

Forensic Interviews

677 total interviews in 2008-09

(an 8% increase from 2007-08)

Multi-Disciplinary Collaboration

CALICO partners with 27 agencies to provide a coordinated, comprehensive response to allegations of child abuse. Working in collaboration, the partners reduce potential trauma to families participating in investigations, improve services, and ensure that each agency is able to most effectively carry out their respective roles and obligations.

Program Advisory Committee

Each of CALICO's partners is represented on its Program Advisory Committee, which is responsible for the oversight and development of CALICO programs and policies. This year, Committee activities included drafting agency protocols related to forensic interviewing, responding to suicidal victims at CALICO, and protecting the confidentiality of CALICO interview tapes; planning the annual collaborative training; improving inter-agency communication; evaluating CALICO services; and assisting with community events.

Case Review

Each month, the on-site Assistant District Attorney facilitates Case Review, an in-depth look at selected cases to improve services to the child, increase inter-agency communication, and promote improved outcomes. Case Review is comprised of a core group of partner-agency representatives and an invited group including the investigating law enforcement officer and child welfare worker for each selected case. During this past year, selected cases included those involving children four years of age and under, physical violence and juvenile perpetrators.

Strengthened Partnership with District Attorney's Office

The District Attorney's Office strengthened its commitment to CALICO by placing a second Deputy District Attorney at CALICO one day a week. The visiting attorney is a member of the Sexual Assault Vertical Prosecution Team (SVP), the Team that handles child abuse cases start to finish, from arraignment through sentencing. With the addition of this rotating SVP Attorney, CALICO's on-site Assistant District Attorney facilitates more trainings for law enforcement, child welfare and other governmental and community-based organizations.

Leadership Summit

CALICO hosted a Leadership Summit in February 2009 to update key stakeholders on CALICO services and reinforce our partners' commitment to the multi-disciplinary model for child abuse investigation. Fifty leaders in the county attended the event, representing 27 agencies. The Summit featured clips from CALICO videos (with the faces of the children obscured) illustrating less-known features of CALICO's services such as services to drug-endangered children and to children who have witnessed violence.



Our Dedicated Partners:

Alameda County Behavioral Health Care Services

Alameda County Child Abuse Prevention Council

Alameda County District Attorney's Office

Alameda County Family Justice Center

Alameda County Probation Department

Alameda County Sheriff's Office

Alameda County Social Services Agency, Department of Children and Family Services

Alameda Police Department

Albany Police Department

BART Police Department

Berkeley Police Department

California Department of Social Services, Community Care Licensing

Children's Hospital and Research Center Oakland, Center for Child Protection

California State University East Bay Police

Dublin Police Services

East Bay Regional Parks Police Department

Emeryville Police Department

Fremont Police Department

Hayward Police Department

Livermore Police Department

Newark Police Department

Oakland Police Department

Piedmont Police Department

Pleasanton Police Department

San Leandro Police Department

University of California, Berkeley Campus Police Department

Union City Police Department



Accomplishments

74% of families received on-site intervention

82% were contacted for follow-up support

51% reported that their child had enrolled in counseling

86% felt their experience at CALICO was positive

Family Support Services

Only a narrow window of opportunity exists to provide clinical interventions to stabilize families in crisis and assure each abused child is on a path to healthy adulthood.

Crisis Intervention

At CALICO, a Family Resource Specialist (FRS) meets with each caregiver to assist during this time of crisis. Through sensitive and skilled assessments, the FRS identifies safety concerns in the household, helps the caregiver process his/her own victimization, and answers questions. In the absence of such professional support, the family may miss the chance to make critical connections necessary to heal.

Information and Referrals

From the moment child abuse is disclosed, the caregiver is forced to interact with multiple agencies whose roles or very existence were likely unknown to them the previous day. The FRS explains how complicated public systems work, provides information about trauma and its effect on children, and connects the family with community-based legal and therapeutic support.

Therapeutic Interventions

The FRS listens to the unique needs of each family and guides them to appropriate mental health services. Therapeutic interventions may include Trauma-Focused Cognitive Behavioral Therapy or Play Therapy, two interventions at the forefront of treatment options proven to help abused children.

Follow-Up Support

Since a family often arrives at CALICO immediately after a disclosure and in a state of crisis, it is a challenge for them to absorb all the information presented on site. Follow-up telephone calls are critical components of comprehensive therapeutic intervention. Through the calls, the FRS can respond to questions or troubling changes in the child's demeanor or behavior, and facilitate timely referrals.

Community Partnerships

The Center for Child Protection (CCP) at Children's Hospital and Research Center Oakland is CALICO's primary mental health and medical partner. This year, CALICO and CCP expanded the scope and volume of shared data, offered more cross-training, and the CCP Manager began providing weekly clinical supervision to CALICO's FRS.

CALICO provides an environment for children and families that promotes *safety* and *truth*. For many children, CALICO represents the first time in their lives that someone listened to them and advocated on their behalf.

— *Shelley Hamilton*
Director, Center for Child Protection, Children's Hospital & Research Center Oakland

Professional Training

CALICO facilitates a variety of child abuse trainings each year, including a one-day countywide collaborative training each fall and shorter trainings held for our multi-disciplinary partners and other organizations concerned with the issues of child abuse.

11th Annual Collaborative Training

CALICO hosted its 11th Annual Collaborative Training on November 6, 2008. Two-hundred thirty attendees set an attendance record and included police officers, child welfare workers, therapists, probation officers, nurses, attorneys, and others who serve children and youth. Dr. Thomas Lyon, USC Professor of Psychology and Law, gave a highly rated keynote presentation on why children recant abuse allegations, followed by Deputy District Attorney Susan Torrence who shared a case study in which she successfully prosecuted a case where a child recanted. Other speakers provided updates on the county-wide drug-endangered children protocol, adolescent sex offender treatment, services for suicidal child victims, and county responses to child abductions.

Collaborative Training

230 Attendees

4.4 (out of 5.0) Overall Rating

4.8 (out of 5.0) Keynote Speaker Rating

Multi-Disciplinary Child Abuse Investigations

Because we partner with hundreds of sworn police officers and child welfare workers, CALICO is challenged to assure all multi-disciplinary team (MDT) members are familiar with the county's protocol for multi-disciplinary child-abuse investigations. In 2009, CALICO hired its first Training Coordinator and launched a series of trainings on the fundamentals of the county's child abuse investigation procedures. From January to June, CALICO trained 190 professionals on MDT roles and responsibilities, child forensic interviewing, and the benefits of the MDT model.

Training Requests

CALICO staff conducts trainings, as requested, on other topics related to child abuse, including effective responses to children witnessing violence, mandated reporting laws and responsibilities, and the art of interviewing children. CALICO plans to launch new curricula next year, as professional training needs are identified.

Partners Trained

68 Police Officers

49 District Attorneys and Investigators

34 Child Welfare Workers

31 Behavioral/Mental Health Workers

7 Attorneys (County Counsel)

% Who Strongly Agreed with the Following:

85% - Presentation was Informative and Useful

92% - Presentation was Clear and Organized

98% - Presenter was Knowledgeable

The California Network of Child Advocacy Centers is proud to recognize CALICO as a member of our statewide organization. Not only does CALICO provide *exemplary services* to the children and families of Alameda County, but through its *commitment and professionalism*, CALICO serves as a true leader and mentor to many other existing and developing multidisciplinary teams and centers throughout California.

**—Jan Dunn
Statewide Coordinator,
California Network of Child
Advocacy Centers**

Community Outreach

CALICO's outreach efforts are designed to help local communities understand the facts of child abuse and the services available to aid victims. We aim to promote community discussions of a topic which for many is too difficult to raise and to increase awareness about the ways each of us can prevent abuse and protect children.



CALICO in the Community

CALICO responds to invitations to speak at civic groups, faith-based organizations, schools and businesses. We host booths at multi-agency community events, such as United Way fairs, neighborhood strolls, and victim rights gatherings. Our featured community partnerships this year include Tools 4 Schools, through which thousands of students receive donated supply-filled backpacks, with violence prevention messages, to start the school year, and the 6th Annual Zocalo Holiday Art Benefit, a weekend community art show highlighting local artists and benefiting CALICO services.

CALICO in the Media

CALICO's skilled staff and multi-disciplinary team members are tapped by the television, print and electronic media for their accurate and timely insights and expertise related to child abuse. CALICO also promotes coverage of trends and achievements in child abuse prevention, response and treatment, most prominently in April, child abuse prevention month.

CALICO on the Web

Friends of CALICO can stay informed of our current events, news, and services in several ways:

- Visit the CALICO website at www.calicocenter.org
- Sign up at www.calicocenter.org to join CALICO's mailing list
- Become a fan of CALICO on FaceBook



Financial Highlights

Statement of Financial Position: June 30, 2009

Current Assets	\$475,243
<u>Fixed Assets</u>	<u>\$356,541</u>
Total Assets	\$831,784
Current Liabilities	\$31,943
<u>Long-term Liabilities</u>	<u>\$317,791</u>
Total Liabilities	\$349,734
Net Assets	\$482,050
Total Liabilities and Net Assets	\$831,784

Revenue: Year End June 30, 2009

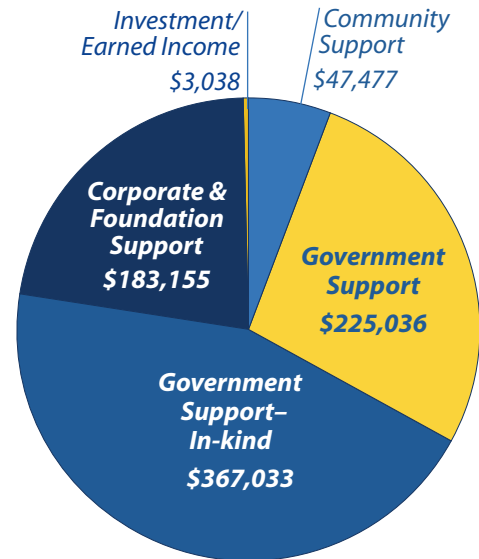
Community Support	\$47,477
Government Support	\$225,036
Government Support – In-Kind	\$367,033
Corporate & Foundation Support	\$183,155
<u>Investment/Earned Income</u>	<u>\$3,038</u>
Total Revenue	\$825,739

Expenses: Year End June 30, 2009

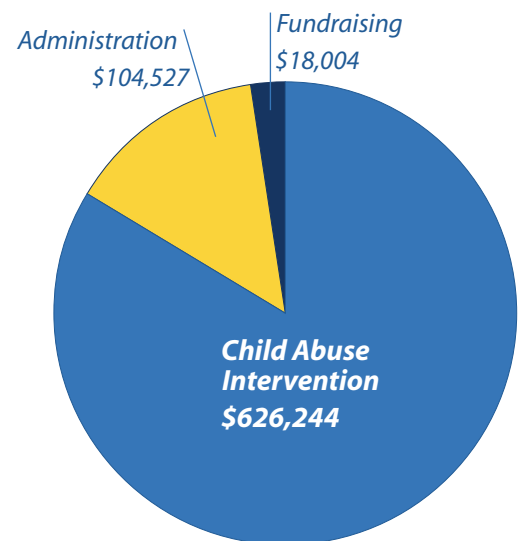
Child Abuse Intervention	\$626,244
Administration	\$104,527
<u>Fundraising</u>	<u>\$18,004</u>
Total Expenses	\$748,775

Copies of the most recent audited statements and tax filings are available upon request. CALICO's tax identification number is 94-3256781.

Revenue: Year End June 30, 2009



Expenses: Year End June 30, 2009



Many Thanks to Our Generous Supporters!

CALICO relies on the generosity of a community of dedicated supporters. We gratefully acknowledge the following donors who contributed to CALICO between July 1, 2008 and June 30, 2009.

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Ambassadors at Tilden Park Golf Course
Costco
Deputy Sheriff's Association of Alameda County
Exchange Club of Fremont
Gilardi & Co., LLC
Inner Wheel of San Leandro
Livermore Police Officer's Association
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San Leandro Garden Club
San Leandro Police Officer's Association

Foundations/Grants:

California HealthCare Foundation
Charles Schwab Foundation
Children's Support League of the East Bay
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Government:

Alameda County District Attorney's Office
Alameda County Sheriff's Office
Alameda County 16th Annual Women's Hall of Fame
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Alameda Police Department
Albany Police Department
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Dublin Police Services
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Every Child Counts/First 5 of Alameda County
Fremont Police Department
Livermore Police Department
Newark Police Department
Oakland Police Department
Piedmont Police Department
Pleasanton Police Department
San Leandro Police

Department
Union City Police
Department
University of California
Berkeley Campus Police

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Joanna Adler and Simon Waddington
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Dorothy and John Lynch
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Lesli MacNeil in honor of The

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5th Annual One Child at a Time Benefit

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Best Friend Sponsor: Pillsbury Winthrop Shaw Pittman LLP

Role Model Sponsor: Continental Mills

Caregiver Sponsors: Jill and Stephen Chambers, Karen Meredith and Mike Wanless, Earl and Rosalinda Rupp

Event Host: Periscope Cellars

Music compliments of Rick Baskin and Friends; Catering by Namie's Kitchen; Cupcakes donated by Teacakes Bakeshop; Wine donated by Diageo Chateau & Estates Wine and Periscope Cellars; Beer donated by Eric Masamori; Invitations designed by Design Action Collective and printed by @ Printing; Artwork by Elliot Anderson, Maya Kabat and Erik Niemann

Volunteers: Martin Berger, Kelly Cook, Marley Degner, Hannah Dermody, Sean Dermody, Melissa Graycar, Eleanore Hopper, Andrea Kaja, Lindsay Lutz, Stephanie Lynch, Jenifer Mello, Julie Moorad, Annie Wanless

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 Renee Carolla
 Brian Colbert
 Constellation – Alan Atkinson
 Keren Deberg
 Deli Nini's
 Anne Diem
 Grounds
 Hennessey House
 Karen Kaja
 Lake Chabot Golf Course

Lalime's
 Eric Masamori
 McGreil Vineyards – Jim &
 Ginger McGreil
 John Menke
 Karen Meredith & Mike
 Wanless
 Miner/Oracle – Gary
 Brookman
 Nth Degree – Karl Wentz
 Oakland Police Department

Nagiba and Paul Peng
 Platypus Tour Coach
 Provenance/Hewitt – Tom
 Rinaldi
 Saddle Creek Golf Course
 See's Candies
 Sorpresa Vineyard
 Sports Basement
 Sterling – Julie Schreiber,
 Mike Westrick
 STRIP.

Tilden Park Golf Course
 Twinkle Designs
 U.S. Senator Barbara Boxer
 Walsh Vineyards Mgt – Brian
 Shepard
 Welcome Home Furniture
 Rental & Staging
 Whitehall Lane Winery
 – Dean Sylvester



SAVE THE DATE!
April 24, 2010

**CALICO's 6th Annual
One Child at a Time
Benefit**

**Palio D'Asti Restaurant,
San Francisco**

CALICO's mission is to provide a supportive environment to interview children and facilitate a collaborative response to child abuse in which the needs of **children take precedence.**

How You Can Help

Here are some of the many ways that you can contribute to CALICO's efforts to aid abused children:

- ✓ Make a tax-deductible gift to support CALICO's efforts
- ✓ Invite CALICO to speak at your civic organization, school, work site or faith-based organization
- ✓ Share your talents and volunteer to assist in the office, in the community or with special events
- ✓ Support CALICO through the United Way or other employee-designated giving programs
- ✓ Donate your car, truck or boat to CALICO
- ✓ Join us on Facebook
- ✓ Host a house party and invite CALICO to share information with your friends, family and neighbors about its services and what you can do to prevent child abuse
- ✓ Help CALICO secure corporate sponsors and donated goods for its annual gala



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