



CALICO

Child Abuse Listening, Interviewing
and Coordination Center

2011-12 Annual Report



CALICO is an active member of state and national networks designed to improve the quality and expand the use of child advocacy centers.





Thank you

Dear Friends of CALICO,

This year marks CALICO's 15th year achieving justice and healing for abused children. CALICO's services have expanded considerably since opening our doors in 1997. While our core services continue – forensic interviewing and family support – in this year alone, we added new staff positions in development and multi-disciplinary team coordination as recommended in our strategic plan, improved our inter-agency protocol to respond to new research on risks to children related to pornography, and increased victim access to forensic medical exams. Details of other achievements to restore the safety and well-being of young victims are featured in the pages ahead.

Hurting a child is unfathomable to most. Yet in 2011-12, CALICO aided more than 600 toddlers, children, adolescents and adults with developmental disabilities who suffered physical harm, sexual abuse or exploitation, severe neglect, drug endangerment or witnessed severe violence in their homes or communities. While that figure is staggering, there is still much to feel hopeful about. Today, CALICO is joined by a growing movement of over 700 child advocacy centers across the country. Together we have fundamentally improved the way our communities respond to child abuse. In Alameda County, thirty partner agencies are firmly committed to an effective, multi-disciplinary response to abuse. Such partnerships matter to the children that come through our doors. It is the consistent, skilled, and caring responses of adults to an abused child that can make the difference in that child's life and enhance the chances for healing.

The sexual abuse of children received considerable media attention this year. The unconscionable behavior of Jerry Sandusky, the disturbing details revealed in the Boy Scouts of America's "perversion files," and the ongoing reports of Catholic Church officials grappling with the consequences of widespread abuse prompted protests, editorials, conferences and numerous kitchen-table conversations. While the crimes are horrific, shining light on this hidden topic is a needed step in initiating meaningful change. Many experts credit the publicity surrounding the scandals, increased public awareness efforts, and better law-enforcement policies with declining rates of child sexual abuse over the past two decades. As an active member of local, state and national partnerships, and with the aid of committed supporters like you, CALICO has contributed to a remarkable cultural shift in how each of us notices, talks about, and reacts to child sexual abuse. Our work is far from over, but the momentum is encouraging, and CALICO remains steadfast in its mission to be responsive and innovative in addressing child abuse.

We enter 2013 optimistic and inspired by the positive changes we have collectively sparked the past fifteen years, and a relentless drive toward the day when agencies like CALICO are no longer needed. Thank you for your commitment to CALICO and the many ways you have supported our efforts throughout the year.

Warm regards,

Terrance Cheung
Board President

Victoria Gwiasda
Executive Director

Board of Directors

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Interview Specialist/Training
Coordinator*

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Specialist/Multi-Disciplinary
Team Coordinator*

*Catherine Jamison, Child
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*Erica Jiménez, MSW, Family
Resource Specialist*

Valerie Mayweather, Bookkeeper

*Bertha Nevárez, Child Interview
Specialist/Program Manager*

*Amparo Ozuna, Child Interview
Specialist*

*Kiri Siu, LMFT, Family Resource
Specialist**

*Farley Walker, Development
Coordinator*

District Attorney Liaison to CALICO

Brigitte Lowe

**Formerly in this role (in FY11-12)*

Financial Highlights

Statement of Financial Position: June 30, 2012

Current Assets	\$483,698
Fixed Assets	\$337,806
Total Assets	\$821,504
Current Liabilities	\$47,053
Long-term Liabilities	\$302,169
Net Assets	\$472,282
Total Liabilities and Net Assets	\$821,504

Revenue: Year End June 30, 2012

Community Support	\$109,679
Government Support	\$297,548
Government Support – In-Kind	\$123,571
Corporate & Foundation Support	\$261,665
Investment/Earned Income	\$6,838
Total Revenue	\$799,301

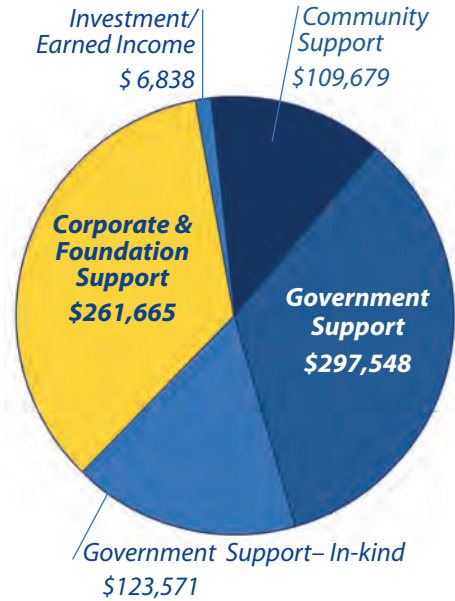
Expenses: Year End June 30, 2012

Program	\$592,573
Administration	\$109,479
Fundraising	\$92,825
Total Expenses	\$794,877

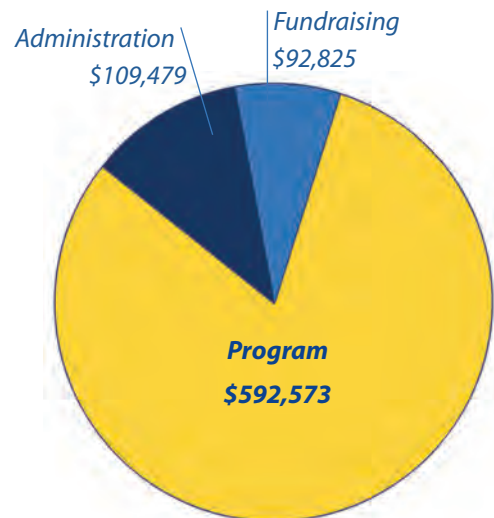
Copies of the most recent audited statements and tax filings are available upon request. CALICO's tax identification number is 94-3256781.

Many Thanks to Our Generous Donors!

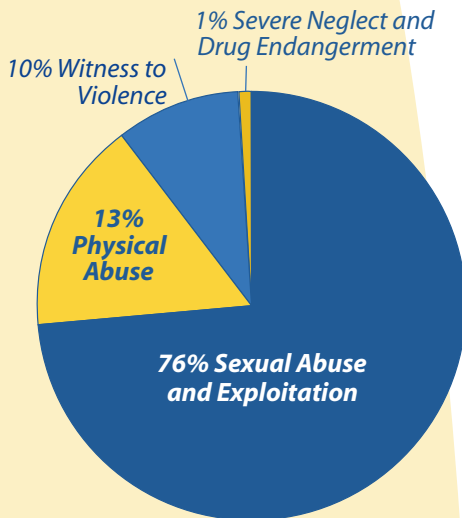
Revenue: Year End June 30, 2012



Expenses: Year End June 30, 2012



Types of Abuse Reported



CLIENT DATA FY 11-12

Total Interviews Conducted	663	
Female	434	65%
Male	229	35%
Age 2 – 6	240	36%
Age 7 – 12	247	37%
Age 13 – 17	157	24%
Adults with Developmental Disabilities	19	3%



Forensic Interviewing

CALICO conducts interviews with toddlers, children, adolescents, and adults with developmental disabilities who have suffered abuse or neglect. A skilled Child Interview Specialist asks questions that are developmentally appropriate, non-leading and intended to obtain a clear and detailed account of the abuse. Interviews take place in a welcoming and supportive environment, are video recorded, and observed live by a multi-disciplinary team consisting of a detective, child welfare worker, and prosecutor. The team uses information gleaned from the interview to determine if a child is safe, if a crime has been committed, and if an arrest needs to be made.

Making a Difference

Isabel was seven years old when her uncle moved in with her family. He soon began sneaking into her room and sexually abusing her. Due to his threats, Isabel kept the assaults a secret until she finally told her teacher, who reported it to the police. When the detective brought Isabel to CALICO, the friendly setting and the interviewer made the young girl feel comfortable. Isabel quietly yet clearly stated how she didn't like the things her uncle had said and done to her, the pain evident in her eyes.*

*Brigitte Lowe, Alameda County District Attorney Liaison to CALICO, prosecuted the case against Isabel's uncle. After the trial, Brigitte commended Isabel for being brave enough to tell what had happened in court and found her testimony to be very powerful. The jury agreed, as their decision was guilty on all counts. One juror took the time to write Brigitte a letter, stating "Our focus was Isabel and the evidence. Your intelligence and passion gave Isabel the forum. But it was she who won that case, she who was utterly convincing to 12 very different people. We believed **her**." That juror and another also mentioned how watching the DVD of the CALICO interview during deliberation, without courtroom distractions, allowed the jury to make up its mind.*

We are proud that CALICO was instrumental in obtaining a conviction. Due to the confidence that Isabel gained early on at CALICO, she demonstrated courage and determination throughout the entire court process.

* Names and some details have been altered to protect confidentiality.

Multi-Disciplinary Collaboration

CALICO facilitates a unique partnership among thirty agencies to provide a comprehensive response to child abuse. The collaborative team is guided by the Alameda County Child Abuse Protocol, which details how the agencies work together to achieve the best outcomes for victims and their families. Through monthly program advisory committee meetings and in-depth review of selected cases, CALICO and its partners ensure that lines of communication are open across agencies, and cases are handled in the most effective and sensitive manner.

Here is what some of our partners have to say about CALICO:

“The CALICO Multi-Disciplinary Team (MDT) approach allows all agencies working with an abused child to hear their partners’ perspectives and to shape joint policies that both protect children and give law enforcers what they need to successfully prosecute abusers. Without the MDT, this combination of protection, advocacy, and law enforcement would be absolutely impossible. With the team, the child and caregivers can feel that they will be safe and expect that justice will be served.”

– Sara L. Wood-Kraft, Ph.D.

Alameda County Behavioral Health Care Services

“CALICO staff is professional, accommodating and are genuinely good people who take pride in their work and have an obvious concern for our victims. Our investigators work very well with CALICO staff and we could not get our cases charged without their efforts.”

– Sgt. Kenneth Gemmell

Alameda County Sheriff’s Office



The multi-disciplinary team holds a briefing before and after the interview to share information and decide the best course of action

“One of the best things about CALICO is that it creates an opportunity for staff from a variety of agencies (medical, law enforcement, child protection, mental health, etc.) to come together at the same table to ensure that all the kids we care for have all the services they need. CALICO ensures that the different systems, who often speak different ‘languages,’ can actually communicate effectively with each other. Without CALICO, there is no question that things would drop through the cracks...”

– James Crawford-Jakubiak, M.D.

Center for Child Protection, Children’s Hospital and Research Center at Oakland

Our Dedicated Partners:

Alameda County Behavioral Health Care Services

Alameda County Child Abuse Prevention Council

Alameda County Counsel

Alameda County District Attorney’s Office

Alameda County Family Justice Center

Alameda County Medical Center, Highland Hospital Sexual Assault Center

Alameda County Probation Department

Alameda County Sheriff’s Office

Alameda County Social Services Agency, Department of Children and Family Services

Alameda Police Department

Albany Police Department

BART Police Department

Berkeley Police Department

California Department of Social Services, Community Care Licensing

California Highway Patrol

Children’s Hospital & Research Center at Oakland, Center for Child Protection

California State University East Bay Police Department

Dublin Police Services

East Bay Regional Parks District Police Department

Emeryville Police Department

Fremont Police Department

Hayward Police Department

Livermore Police Department

Newark Police Department

Oakland Police Department

Piedmont Police Department

Pleasanton Police Department

San Leandro Police Department

Union City Police Department

University of California Berkeley Police Department



Accomplishments

78% of caregivers received on-site intervention

79% were contacted for follow-up support

62% reported that their child had enrolled in counseling

88% felt their experience at CALICO was positive

“I am very grateful for your expertise and the care with which you received my family and our specific needs. Thank you for treating our situation so gently.”

— *Mother of two siblings assisted at CALICO*

Family Support Services

Child abuse affects the entire family and can lead to reactions of confusion, pain, and shame by those close to the victim. CALICO's skilled mental-health clinicians work closely with parents, grandparents, and other family members to address those feelings and questions that arise. By providing emotional guidance, support, and referrals for community-based services, CALICO's Family Resource Specialists facilitate healing for all members of the family. The Family Resource Specialists follow up several times after the family's initial visit to CALICO to help each family surmount any obstacles they encounter while working their way towards healing.

On the Road to Healing

Mae had a friend she believed was a good male role model for her ten-year-old son Brandon. The friend watched Brandon when his mother had to work late and often planned weekend outings together. When Mae found out this man had been sexually abusing Brandon, she was furious. She was also scared for her little boy. Mae reported the abuse to the police and brought Brandon to CALICO, unsure of what to expect. She was quickly reassured by CALICO's attentive Family Resource Specialist who provided guidance on how to respond to the different emotions Brandon was likely to experience. Mae called later to say that what she learned that day allowed her to help Brandon through his mood swings and convince him that therapy would be helpful rather than embarrassing. She thanked the CALICO staff for the kindness and consideration they showed her and her son, saying that she didn't know what she and Brandon would have done otherwise. Mae also said that Brandon still sleeps with the blanket that he received at CALICO, as it makes him feel safe.*

* Names and some details have been altered to protect confidentiality.

Professional Training

CALICO conducts trainings throughout the year for police officers, child welfare workers, therapists, attorneys, teachers, and other professionals focused on the health and welfare of children.

In the fall of 2011, CALICO hosted its 14th Annual Collaborative Training, a day-long event. Keynote speaker Angie McCown, Victim Services Director of the Texas Department of Criminal Justice, highlighted the importance of resiliency to child abuse professionals who are at risk of vicarious trauma and burnout due to their repeated exposure to details of child abuse. Attendees left with tools to mediate the emotional toll of their work; as one attendee remarked, "it is important to take time to reflect and acknowledge the success in our work."



Guidance Generates Favorable Results

A patrol officer received a call about Amanda, who told her mom and dad a daycare worker had been touching her. Following the guidelines he learned at a recent CALICO training, the officer took a statement from Amanda's parents. He did not speak to Amanda directly, as he had learned children should answer questions as few times as possible and should be interviewed by someone with specialized training to talk to children. An interview was scheduled for the next day at CALICO. The CALICO Child Interview Specialist followed a research-based interview protocol to obtain unbiased information from Amanda, in a comfortable setting, which led to a search warrant and subsequent arrest of the offender.*

** Names and some details have been altered to protect confidentiality.*

CALICO facilitated 36 trainings, reaching 771 participants.

Topics included:

- **Multi-disciplinary child abuse investigations**
- **The art of interviewing children**
- **Best practices for first responders**
- **Mandated reporting**
- **Responding to commercially sexually exploited children**
- **Responding to drug-endangered children**
- **Resiliency**

Your talk was so informative and a reminder as to why our club lends our support. What you do is so important for the well-being of children.

—Thank you letter from Inner Wheel Club of San Leandro

During my time as a volunteer, I got to see firsthand how much the people at CALICO care about the children they see, and how friendly the office is. It was a great experience for me.

—Rebecca Carrillo

Community Engagement

Child abuse can be a difficult topic to discuss, but the more we know about it, the more we can do to prevent it. CALICO's outreach staff regularly meets with civic, community, faith-based, and student groups to raise awareness about abuse and share information about services available to victims. Their presentations inspire community members to become more engaged with CALICO. This past year, dozens of volunteers put their unique talents to use on CALICO's behalf—organizing blanket-making parties and toy drives, securing corporate sponsorships from their employers, volunteering on the board of directors, and spreading the word about CALICO's services, to name just a few.



Genentech employees made over a dozen rocking horses for CALICO children

CALICO has also increased its social media presence, engaging supporters on a daily basis. Followers can relate to CALICO's mission through shared news stories about child abuse prevention, photographs of CALICO's community activities, and instant updates. Here's what the CALICO Facebook community has to say:

"Thank you for offering the opportunity last night to learn more about CALICO. I can't wait to get more involved. :)"

"I am very proud of all your work and the rest of the staff with limitless compassion to the children in need."

"Calico is something I can truly get behind. I hope that everyone that knows me will stand with me and help support this great organization."

Connect with CALICO

www.calicocenter.org

 www.facebook.com/calicoforkids

 www.twitter.com/calicocenter

2012 Oakland Running Festival

SAVE THE DATE 2012 Oakland Running Festival

Sunday, March 24, 2013

Email run@calicocenter.org for details or to sign up

Dozens of community leaders hit the streets of Oakland to unite as Team CALICO. They braved the early morning hours and threats of rain for the marathon, half marathon, relay, 5K, and kids' fun run. Every competitor crossed the finish line a winner, as they helped raise awareness and funds for CALICO to provide vital services for families in need.

Event Sponsor (\$5,000)

Pillsbury Winthrop Shaw
Pittman LLP

Event Sponsor (\$200)

Blue Cottage Consulting

Team CALICO Runners

Meghan Arnold
Ben Beltramo
Mary Ann Brennan
Kristy Brodeur
Dermody
John Brouhard
Yuen Chiang
Steve Dal Porto

Kit Davison
Marley Degner
Hannah Dermody
Scott Dermody
Sean Dermody
Anna Eshelman
Emily Friend
Kristen Giambusso
Joe Goethals
Rose Gonzales
Jon Goodfellow



Kimmy Hardesty
Sadie Inman-
Semerau
Lauren Isaac
Melinda Leong
David Lim
Laticia (L.D.) Louis
Mark Melton
Pamela Neher
Bertha Nevarez
Steven Pollock

Karina Prado
Eric Richardson
Jeff Rubin
Grisel Ruiz
Danielle Sanchez
Jason Sjoberg
Eric Swalwell
Farley Walker
Rob Warren
Tasia Wiggins

2012 One Child at a Time Benefit



CALICO's 2012 One Child at a Time Benefit: Picnic in the Park was our most successful to date. The weather was perfect, Preservation Park was lovely, and attendees of all

ages had a grand time. CALICO honored several exceptional volunteers with a 2012 One Child at a Time Award: Meghan Arnold, Mary Ann Brennan, and Steven Pollock for their impressive fundraising efforts as part of ORF Team CALICO, Jo Molz for the thousands of handmade fleece blankets she has shared with CALICO over the years, and Amy Boxer for her leadership, generosity, and tireless dedication to CALICO.

SAVE THE DATE

9th Annual One Child at a Time Benefit: Picnic in the Park

Saturday, May 18, 2013

Preservation Park – downtown Oakland
<http://bit.ly/calicopicnic>

Best Friend Sponsor (\$5,000)

Perforce Software

Caregiver Sponsors (\$1,000)

Amy Blanchard and Brian Hageman
Jill and Steve Chambers
Terrance Cheung
Rob and Mary Jo Cook
The Inman-Semerau Family
David Lewis
Meyers Nave LLC
Union Bank
Jossda Yip "Red on the Couch/Jossda"

Family Patrons (\$500)

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Marley Degner
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Carol and Roger Grimm
Amparo and Tony Ozuna
Sanna and Nelson Yeung

Child Patrons (\$250)

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Cargill
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Communications
Strategies, LLC
Sarah G. Flanagan
Kay Lantow
Christopher Magnus
The Maners Family
Lubos Parobek
Earl and Rosalinda Rupp
Gloria Taylor

Event Volunteers

Reyna Boxer
Zain Boxer
Atashi Chakravarty
Jose Cornejo
Hannah Dermody
Sean Dermody
Melanie Henry
Cheryl Hurd
Sabrina Jean
Taylor Jean
Adrian Lopez-Jimenez

Cristian Lopez-Jimenez
Kendall Lowe
Kori Lowe
Stephanie Lynch
Amanda Martin
Melanie McIntosh
Isabelle Mussard
Irma Nevarez
Lucy Nevarez
Tony Ozuna
Aaron Zhang
Emily Zhang

Prize and In-Kind Donors

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Theater
Aquarium of the Bay
Berkeley Repertory Theater
Blacksmith Cellars
Amy Blanchard
Buffalo Bill's Brewery
Atashi Chakravarty
Terrance Cheung
Chevron
Concannon Vineyard

Costco
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Eight Arms Cellars
Elegant Jewelry Inc.
Emo's Auto Repair
Eric Trabert Goldsmiths
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Golden State Warriors
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Carol and Roger Grimm
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Keith Inman
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Stephanie Lynch
Melissa Joy Manning Inc.
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Oakland Police Department
The Pedaler Bike Shop
Rosenblum Cellars
Rockwall Wine Company
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SHN
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Teacake Bake Shop
Tessier Winery
Trader Joe's
treat
Trumer Brauerei
Vanity Beauty Lounge
Variety Children's Charity of Northern California
Farley Walker
Wood Tavern
Jossda Yip

Many Thanks to Our Generous Donors!

CALICO relies on the generosity of a community of dedicated supporters. We gratefully acknowledge the following donors who contributed to CALICO between July 1, 2011 and June 30, 2012.

Businesses and Corporate Foundations:

Acco Engineered System
Adams Nye Becht LLP
At Printing
Bank of America Charitable Foundation
California HealthCare Foundation
Cargill
Cisco Systems, Inc
Dreyer's Grand Ice Cream, Inc.
In-N-Out Burger Foundation
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Rockridge Little School
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The Briad Group
The Glen Price Group
Visa
Wells Fargo

Civic and Community Organizations:

Albany Peace Officers Association
Children's Support League of the East Bay
Deputy Sheriff's Association of Alameda County
East Bay Women's Network
Friends of Barbara Boxer
Fremont Police Association
Inner Wheel Club of San Leandro
Livermore Police Officers Association
Rotary Club of Hayward
San Leandro Garden Club
Union City Police Officer's Association

Government:

Alameda County Health Care Services Agency
Alameda County Sheriff's Office
Alameda County Social Services Agency
Alameda Police Department
Albany Police Department
BART Police Department
Berkeley Police Department
City of Hayward, Library and Community Services
City of Livermore
Dublin Police Services
East Bay Regional

Parks District Police Department
Emeryville Police Department
Every Child Counts/First 5 of Alameda County
Fremont Police Department
Hayward Police Department
Livermore Police Department
Newark Police Department
Piedmont Police Department
Pleasanton Police Department
San Leandro Police Department
Union City Police Department
University of California Berkeley Campus Police

Other Grants/ Foundations:

California Network of Child Advocacy Centers
Five Bridges Foundation
Hedge Funds Care
Insurance Industry Charitable Foundation, Inc.
Links for Life Foundation
National Children's Alliance
The Thomas J. Long Foundation
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Individuals:

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Anonymous *in honor of Amy Blanchard*
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Derek Aitken
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Alan Arkatov *in honor of Amy Boxer*
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Charles and Sharla Badger
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Kim and Thomas Barsi
Steven and Tracy Bartlett
Anissa Basoco-Villarreal
Justin Bass

Ken and Teri Bassman *in honor of Amy Boxer*
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Kristen and Sam Beltran
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Laticia Louis
Brigitte and Elgin Lowe
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Gail Lubiszewski
Lindsay Lutz
Eric and Patrica Lynch
Donna and Jeff Lynch *in honor of Reta Whiting*
Stephanie Lynch and James Stoltenberg
Laurie Maceda
Kathleen MacIntyre
Pam Mack
Lesli MacNeil *in honor of retired employees of the Family Support Division of the Alameda County District Attorney's Office*
Bonnie and Herbert Mager, Jr.
Donald and Shaylene Maiden
Pam Maners
L.C. Manglicmot
Ben Marcus
Vero Maldonado
Sharon Martin
Guadalupe Martinez

Eileen McAndrew and Peter Myers
Christopher McArdle
Nancy McCormick
Patricia McDiarmid
Kathleen McGreaw
Melanie McIntosh *in honor of granddaughter Lila Harper*
Karen McLaughlin
Julia McLeod
Chris and Karen Mead
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John and Nancy Menke
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Jean and Peter Meredith
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Lupita Nevarez
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Bruce and Risa Nye
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There are many ways that you can contribute to CALICO's efforts to aid abused children:

- ✓ Make a tax-deductible gift to support CALICO services for young victims
- ✓ Invite CALICO to speak at your civic organization, school, work site or faith-based organization
- ✓ Share your talents and volunteer to assist in the office, in the community or with special events
- ✓ Join a passionate, committed group of volunteers as a member of the CALICO Board of Directors
- ✓ Support CALICO through the United Way or other employee-designated giving programs
- ✓ Donate your car, truck or boat to CALICO
- ✓ Run or volunteer for Team CALICO in the Oakland Running Festival on March 24, 2013
- ✓ Donate prizes, goods or services and secure sponsors for the 9th Annual One Child at a Time Benefit: Picnic in the Park, May 18, 2013